



41698.1112

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**Patent Application**

Inventor(s) N. J. Elsey et al.

Case 41698.1112

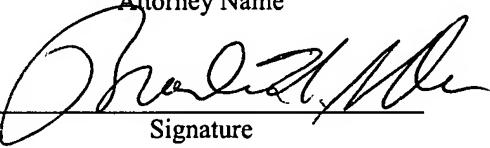
Serial No. 10/766,498 Examiner MD S. Elahee

Filing Date January 27, 2004 Group Art Unit 2614

Title Technique for Effectively Providing Concierge-like Services in a Directory Assistance System

**THIRD AMENDMENT**

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on September 20, 2007.

|   |                    |
|---|--------------------|
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|  | September 20, 2007 |
| Signature   | Date of Signature  |

**COMMISSIONER FOR PATENTS  
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Sir:

In response to the Office Action dated May 22, 2007, the Applicants hereby amend the application as follows: